Gesellschaft für
Informationstechnik mbH

IT GmbH · Product Information
Kalchreuth, 19 August 2026

Discontinuation of the Elvis 2 Software Product

Official End-of-Life Notice · Product End Date: 31 December 2026

AT A GLANCE	
End of Sale	31 December 2026 - after this date, no new licenses or expansion licenses will be available.
End of Life	31 December 2026 - from 1 January 2027 onward, no support and no updates will be provided.
Existing installations	will continue to run unchanged; your licenses remain valid for an unlimited period.
Recommendation	Migration to Elvis 3 - we will be happy to support you.

Dear Sir or Madam,

We are officially informing you today that we will discontinue our software product Elvis 2 effective 31 December 2026. From 1 January 2027 onward, Elvis 2 will no longer be sold or supported.

Elvis 2 has been successfully deployed in numerous installations over many years. For some time now, the product has been in minimal support mode without ongoing feature development. Nearly all projects in recent years have already been implemented using Elvis 3. Against this background, we have decided to phase out Elvis 2 completely and focus our development capacity on Elvis 3 and upcoming products.

Discontinuation Timeline

PERIOD	WHAT APPLIES
Now through 31 December 2026	Licenses and expansions can still be ordered. Support remains available at the current level: minimal best-effort support with no commitment regarding response or resolution times.
31 December 2026	End of Sale and End of Life. This is the last day on which Elvis 2 can be ordered.
From 1 January 2027	Elvis 2 will be fully discontinued: • no technical support and no bug fixes • no hotfixes and no security updates • no adaptations for new operating systems, frameworks or drivers • no sale of new or expansion licenses Existing installations and licenses will continue to operate.

What This Means for Your Existing Installations

Most importantly: your existing Elvis 2 installations will continue to operate unchanged despite the discontinuation. There is no time lock, no forced shutdown, and no connection to our servers is required for operation. Purchased licenses remain valid for an unlimited period.

Specifically, the following applies from 1 January 2027:

Operation

continued operation remains possible as long as your system environment supports it.

Dongle replacement and license transfer

Elvis 2 is licensed primarily via hardware dongle. In the event of a defect, replacement dongles and transfers to other hardware can still be handled on request and subject to effort, within the limits of what is possible. However, we cannot provide a permanent guarantee for this, as availability depends on the continued supply of dongle hardware. Please contact us early in such cases.

Expansion licenses

as a rule, these will no longer be available from 2027 onward. Please review this year whether any foreseeable plant or system expansions are planned (e.g. additional data points) and order the required expansions no later than 31 December 2026.

Setups and documentation

the final version as well as the associated documentation will remain available from us at least until the end of 2029. Nevertheless, we recommend that you additionally archive installation media, license documents and documentation on your own side.

IT Security Notice

From 1 January 2027 onward, we will no longer provide security updates for Elvis 2.

For installations that continue to operate with Elvis 2, we therefore explicitly recommend securing the environment by technical means - for example through network segmentation, avoiding direct internet exposure, restrictive access rights and up-to-date hardening of the underlying operating systems.

If you become aware of any security issues related to Elvis 2, please continue to inform us even after the product end date. We will continue to accept and assess such reports:
support@it-gmbh.de
This contact point will remain available beyond the product end date.

Recommended Migration to Elvis 3

For existing customers, we recommend an early migration to Elvis 3. Among other things, Elvis 3 offers:

✓	an updated, high-performance architecture
✓	modern visualization and integration capabilities
✓	regular updates and feature improvements
✓	full support for current operating systems

We will be happy to support you with the analysis of your existing projects, migration planning, technical implementation, and training for administrators and users.

Looking Ahead: the Successor to Elvis 3

In parallel, we are already developing the next product generation as the successor to Elvis 3. We currently expect a first release during 2027. This new generation will extend the capabilities of our platform with additional automation and analytics functions. As soon as the timeline becomes reliable, we will inform you of specific dates.

For your migration planning, this is not a reason to wait. Elvis 3 is our current product and is being actively developed. The upcoming generation is highly compatible with Elvis 3: based on the current development status, Elvis 3 projects will be transferable with little to no adaptation effort. Your migration to Elvis 3 is therefore not an interim solution, but a direct step toward the next generation. Moving from Elvis 2 to Elvis 3 is thus, in any case, the right next step.

Your Contacts

Questions about the discontinuation, licenses or migration?	Email: vertrieb@it-gmbh.de Phone: +49 911 5183490

We sincerely thank you for the trust you have placed in our product Elvis 2 over many years, and we will continue to support you reliably and competently with our current solutions.

Yours sincerely,

Niko Paßmann
IT GmbH